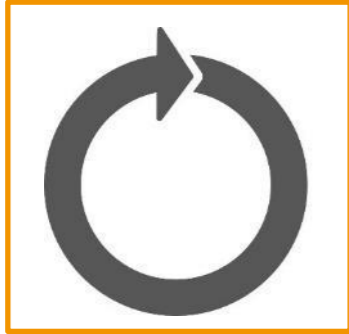




## **WACKER'S Group Quality Policy and Targets**

January 2, 2024

# Quality Management is of highest Importance to Wacker Chemie, is organized in the Divisions and thus as close to the Customer as possible



## Three Quality Principles

- ▶ The **needs of our customers and markets** are the focus of our activities.
- ▶ We continuously monitor and **optimize our business processes and their execution** in order to adapt them directly to current requirements.
- ▶ WACKER products and solutions are our customers' **first choice**.

# Well organized Quality Management is essential for the Business Success of Wacker Chemie and its Customers



## Group Quality Targets

- ▶ We supply our customers with **faultless products and solutions** on time.
- ▶ We control our core processes with **transparent key performance figures** and **optimize the efficiency** of our processes for the benefit of our customers and for our own benefit.
- ▶ We control and measure the **continuous improvements of our products and services**.