# Your Access To WACKER

TService

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# 1 Overview

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WACKER Chemie uses the OKTA platform to secure access to our services with MFA (multi factor authentication). Depending on the access path, criticality of the application, etc. a strong authentication with multiple factors might be required. The following instructions will help you to set them up.



#### 2 Setup OKTA

We recommend using the OKTA Verify app. The app is available free of charge and works even in situations where your mobile device has no internet access. In addition, setting up another factor (SMS or email) is helpful if, for example, your smartphone is defective.

#### 2.1 Begin Setup - OKTA Dashboard

	WACKER	
	Sign In	
U	Isername	
	DOEJOHN	
	Keep me signed in	
	Next	
H	elp	

Please call up <u>https://login.wacker.com</u> in your browser. Then log in with username and password.



If you are using our new IDP for the first time, you will be prompted right away to set up your login factors (app, SMS, etc.):

Please click on the factor you want to set up and follow the instructions.

We recommend OKTA Verify

Instructions for the OKTA Verify App can be found here: 2.2 - OKTA Verify



When you return to the dashboard later, click your username > Settings in the upper right corner. Under "Security Method" you can add, change or delete factors.



# 2.2 OKTA Verify

#### 2.2.1 Install App

On smartphones from WACKER, please install the "OKTA Verify" app. Please follow these instructions for:

- WACKER iPhone
- WACKER Samsung
- Samsung in China

On other smartphones, please use the app store or play store of your device to install the app "OKTA Verify". Please pay attention to the correct spelling.

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#### 2.2.2 Configuration exclusively via app

Configure the app as follows:

- 1) Open the app and click on the "+" icon in the upper right corner.
- 2) Select account type "Organization".
- 3) We use the configuration without QR code. Select the "No, log in instead" option.
- 4) Enter the login URL "login.wacker.com" and press "Next".
- 5) Enter your WACKER username and then your password.
- 6) Please enable biometrics if your phone supports it to best protect the app.

Congratulations! You have successfully set up the Verify app and you can now use it to authenticate to WACKER services.

#### Note: The app can be used on multiple phones at the same time.

#### 2.3 Email-OTP

One Time Passwords (OTP) via Email is offered by Okta as an initial MFA method. There is no additional setup needed. If the OTP is sent to the wrong address, please contact the WACKER Chemie Helpdesk.

We recommend Email-OTP only as an additional option. Please configure OKTA Verify promptly.

#### 2.4 Phone

Deposit your phone to receive one-time passwords (OTPs) via SMS. We recommend SMS only as an additional option, as timely receipt of SMS cannot be guaranteed.

This is only a temporary solution! Please configure the new OKTA methods promptly.

#### 3 Note at the end



Save the link to this tutorial. You will need it again when you change your smartphone. To restore your access, it is important that you have also set up other methods (e.g., SMS or email).

In case of loss or theft, please inform the WACKER Chemie helpdesk immediately so that misuse can be ruled out.



### 3.1 Helpdesk WACKER Chemie

You can reach the WACKER Chemie helpdesk at:

Europa (EMEA): Tel. +49 89 6279-1234 servicedesk@wacker.com

USA (Americas): Tel. +1 800 430-8374 servicedesk@wacker.com

Asien (APAC): Tel. +86 21 6130-2345

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